

New Member Provider Guide

Need Help For:		Services Available:	Contact Information:	
Level 1	Preventative Care	Preventative with waiting periods.	Zion for Optional Preventative (Basic and Plus Plans)	888-920-9466
		No co-pays or waiting period.	PHCS network through DBA:	229-236-7422
Level 2	Minor Illnesses (All plans)	Speak with a physician for minor medical care. Calls in Rx to pharmacy of choice.	1.800MD	800-530-8666 Access 24/7
Level 3	Chronic Conditions Management (Base Plan) Face-to-face Doctor Visits (Plus and Premier Plans)	More serious conditions which Telemedicine can not cover. Includes diabetic care, pain management, behavioral health, anxiety, hypertension, birth control, etc.	Galileo https://galileohealth.com/welcome/sbcbenefits Access Code: sbcben2023	888-613-4254
		Doctors and Specialists, face-to-face (Plus and Premier Plans)	PHCS network through DBA: for Physician search: www.multiplan.com	229-236-7422 800-922-4362
Level 4	Minor Emergencies	Virtual doctor office visit (Basic Plan only, unless enrolled separately)	Galileo https://galileohealth.com/welcome/sbcbenefits Access Code: sbcben2023	888-613-4254 Access 24/7
		Urgent Care (Plus and Premier Plans)	PHCS network through DBA: for Urgent Care search:	229-236-7422 800-922-4362
Level 5	Major Services	Hospitalization or Outpatient Surgery (Show both Zion and AHR cards to medical provider)	Zion (pays the medical bills after IUA met) www.zionhealth.org AHR (Gap plan)	888-920-9466
Level 6	Prescriptions	Low cost prescriptions at pharmacy, mail order pharmacy, & prescription assistance.	Best Rx www.Bestchoicex.com	855-798-2538
Other Solutions				
	Wellness Program	Diet & Nutrition, Fitness, Tobacco Cessation and Stress Management one-on one consulting.	US Health Center (USHC) PHD app www.ushealthcenter.com/activate.aspx	877-322-7398
	Identity Theft	Protect the whole household from identity and home title theft.	American Identity Group https://americanidentitygroup.com	855-254-7966
	Savings Benefits	Savings on restaurants, travel, groceries, retailers, utilities, etc.	Living 2.0 Access through USHC PHD app	
	Lab Services	Discounts up to 70%.	www.Labreqs.com Code: sbc20	844-455-6355
	MRI, CT Scan, X-Rays	Discounts up to 70%.	www.Assisthealthgroup.com Code: save70	888-996-0650
Plan Contacts				
	Combo Plan Concierge (Help Line)	General questions assistance. Plan changes/additions.	Hours 9:00 – 6:00 EST Monday – Friday	877-243-6990
	Payment Deduction Questions?	For individual member participation only.	KMG Services billing@kmg-services.com	833-564-2455 ext 2

Should you have any questions about the Combo Plan, or where to seek assistance, please contact our Concierge Help Line at 877-243-6990.